

Mr. Khalid Majdali
Royal Hospital
Muscat, Sultanate of Oman
Tel: +968 99333978
E-mail: khalidmajdali32@gmail.com

27th February, 2019

Subject: 2nd Royal Hospital International Conference

Dear Mr. Khalid Majdali,

This has reference to the above mentioned subject, we are pleased to offer the arrangement as per your requirement. We would like to take this opportunity to thank you for the interest you have shown in City Seasons Hotel, Muscat. Based on the given information, we are pleased to submit the offer as follows:

Accommodation Arrangements:

Check In	Check Out	Category of Rooms	Superior Rooms	
			Single	Double / Twin
10 th / 11 th April 18	13 th April 18	Superior room	Omr. 40 net, bb	Omr. 45 net, bb
		Executive room	Omr. 45 net, bb	Omr. 50 net, bb

Above mentioned rates are in Omani Rials and on per day basis.

- The above rates are inclusive of Buffet B/f at Seasons Restaurant & 17% service charges & taxes.
- Tea/coffee maker facility in rooms complimentary.
- Complimentary internet access (Wi-Fi) in room.

Check In/Check Out

- Check in 1400 hours
- Check out 1200 hours

Cancellation Policy

Groups

- Cancellation 45 days prior to arrival is free of charge.
- Cancellation between 44 to 20 days will be liable for 1 night charges for the no. of rooms reserved.
- Cancellation between 19 days & until the day of arrival, will be charged the entire stay for no. of rooms

FITs

- High Season: Cancellation 72 Hrs prior to arrival is free of charge rest will be liable for one nights room charges
- Low Season: Cancellation 48 hrs prior to arrival is free of charge rest will be liable for one nights room charges.
- No show will be liable for one nights room charges.

Special Transportation Arrangement

- We are pleased to confirm shuttle transfer to & fro between the hotel and the exhibition center, once in the morning & once in the evening.

Rooming List

Rooming list must reach the Reservations Department of the hotel at least 45 days prior to the scheduled arrival date.

Rooming list must carry the following important information:

- Guest Name with Arrival and Departure Dates
- Flight Details and Airport Transfer Requirements, if any.

Payment Terms

- Direct payment or advised otherwise.

Hospitality for all Seasons

P. O. Box 762 P. C. 114 Al Khuwair, Muscat, Sultanate Of Oman Tel: +968 24394800 Fax: +968 24478854
E-mail: pooja.bhandari@cityseasonshotels.com Web: www.cityseasonshotels.com

General Conditions:

THE HOTEL refers to City Seasons Hotel Muscat.

THE CLIENT refers to Account name as shown on this contract.

I) THE HOTEL shall not be liable for any loss, theft or damage to any property of the CLIENT, or for any injury to any of the persons attending the event.

II) No food will be permitted to be brought into or taken out of THE HOTEL by the CLIENT or any of the CLIENT'S guests, unless prior written permission has been obtained from THE HOTEL.

III) As required by the Oman fire code, open flames such as candles, sparklers and incense burners are not permitted inside the event space.

IV) The CLIENT will ensure Emergency signs; fire exits or escape routes are not blocked or obstructed

V) Flammable, explosive or hazardous substances and materials are not permitted within THE HOTEL premises.

VI) No banner or any promotional items carrying alcohol references may be displayed during the event.

Cancellation:

VII) THE HOTEL reserves the right to cancel the event should the CLIENT fail to perform any of its obligations herein or in the event of the CLIENT'S insolvency or if THE HOTEL has reasonable grounds for anticipating the same.

VII) In the event of contract termination by the client, the following cancellation fees will apply:

- Before 30 days from the arrival date, 20% of the total contracted value.

- Before 15 days, 50% of the total contracted value.

- Between 1 to 14 days, 100% of the total contracted value.

Disclaimer:

The HOTEL will do whatever it can to honour and implement the terms and conditions stipulated in this Contract. However, in the event of "force majeure" or any circumstances or situation beyond control, THE HOTEL will not be held liable for not being in a position to meet any or all of the terms and conditions in this agreement. THE HOTEL reserves the right to amend, adjust or make alternative arrangements.

Kindly sign and return the contract at the earliest to confirm the event in the system for the smooth processing of event requests

For City Seasons Hotel

Pir Baksh Al Raisi

Director of Business Development

For, Royal Hospital
(With Company Stamp)

Name:

Position:

Hospitality for all Seasons

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